

**FOR IMMEDIATE RELEASE**

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**FOR ADDITIONAL INFORMATION**

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## **Smart phone users get safety and outage information plus payment options from NIPSCO's new mobile website**

**MERRILLVILLE, Ind.** – NIPSCO recently launched a new mobile website that offers safety and electric outage information, payment options and more at your fingertips.

"Our customers are increasingly on the go, and they need easy and convenient ways to connect with us," said Debora Owen, NIPSCO's executive director of customer service. "Our mobile site was designed to give customers access to outage, safety and account information whenever and wherever they are. With the power outage tracking and reporting feature, our electric customers can quickly inform us of an outage and view real-time restoration updates," Owen continued.

Customers accessing NIPSCO.com on any recognized mobile device will automatically be redirected to the new mobile site. The site works with iPhones, iPads, Android phones and other tablets and smart phones. The site can also be accessed at [m.NIPSCO.com](http://m.NIPSCO.com).

### **Electric outage and storm safety information**

Customers can report an electric outage, simply by entering basic information, view our outage map to track the restoration progress and learn what NIPSCO crews do to get your power safely back on. The site also features a streetlight outage reporting tool, which allows users to notify NIPSCO of broken or burned out streetlights in their neighborhoods.

### **Gas safety information**

Learn the warning signs of a natural gas or carbon monoxide leak. Links make it easy to connect with our 24-hour gas emergency hotline or to "Call 811 before you dig."

### **Account management options**

The site also provides account information and bill payment options. Customers can view their amount due and payment date, as well as make a payment. The site also uses GPS (if available) to locate the nearest walk-in payment location.

*NIPSCO, with headquarters in Merrillville, Ind., is one of the seven energy distribution companies of NiSource Inc. (NYSE: NI). With more than 786,000 natural gas customers and 457,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in seven states. More information about NIPSCO is available at [www.nipSCO.com](http://www.nipSCO.com).*

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**Editor's note: Related photos and captions are enclosed.**