



NATURAL GAS SYSTEM WORK IN YOUR AREA

Work will soon be underway to expand the natural gas system in Lake & Porter County

YOUR SAFETY IS IMPORTANT

This multi-year project will lead to long-term benefits for the community:

- Provides additional capacity for industrial customers and bolsters opportunity for future regional residential and business growth
- Adds additional layers of safety to the system with new technology features and provides a continued reliable source of natural gas to communities served

Aetna to Tassinong Project Information:

- Install 26 miles of new 24" natural gas transmission pipeline from Gary to Kouts. (Reference project area location map on second page).
- 6 new natural gas regulator facility stations and 1 new natural gas inter-connect facility station.

What to Expect:

Project construction will begin in March 2021 and is expected to last until December 2023.

Work will occur Monday through Saturday from 7 a.m. - 5 p.m. On occasion, we may need to work weekends. **Schedules are weather dependent.**

You will see us working with our approved contractor, UPI, to complete this work.

All of our employees and contractors can be identified by marked vehicles and also carry a photo ID. If you are unsure about anyone claiming to be a representative from NIPSCO, call us at 1-800-4NIPSCO to verify.

WHAT WE DO*:

- 1. Prep work.** To make sure no other underground utilities are damaged by this work, we will call 811 to have the public utilities marked with flags, stakes and temporary paint. Please do not remove these markings.
- 2. Access to construction path.** Obstructions in the utility easement, such as fences and landscapes, may need to be removed. If we need access to your property we will reach out to you directly.
- 3. Service Interruptions.** There are no anticipated services interruptions with this work.
- 4. Clean up.** We will repair or replace any sidewalks, driveways, or roads etc. disturbed by our work. We will also fill holes with dirt, level areas, lay top soil and reseed grass. Our goal is to restore everything as close to its original condition as possible.

***There may be days, weeks or months between some of these steps. See the FAQ.

For more information on this project and our Integrity Management efforts, visit [NIPSCO.com/projects](https://www.nipSCO.com/projects).



NATURAL GAS SYSTEM WORK IN YOUR AREA

WHERE WE WILL BE WORKING:



WORK ZONE SAFETY TIPS:

- Please expect temporary lane/road closures as part of this work. Signs and detour routes will be posted ahead of time. For your safety and the safety of our crews, please follow posted detour routes and the direction of onsite crews.
- Please drive carefully in construction zones and do not park in marked construction zones.
- Keep your family and pets safe by staying away from construction zones.

ADDITIONAL INFORMATION

- Review the Frequently Asked Questions.
- Look for door hangers that may be placed on your front door with project updates and additional information in your mailbox.
- Talk with members of our team on site during the project.
- Contact 1-8004NIPSCO (1-800-464-7726) and reference Aetna to Tassinong System Upgrade Project.

Note: If you have received this information and you are not the current property owner, please forward this information to the landlord or property owner immediately.

Why is this work being performed?

The safety of our customers and our communities is our number one priority. While your current system is safe and has performed well, we are always leveraging new tools and technology to modernize and enhance the safe operation of our natural gas systems.

This system expansion will allow for additional natural gas capacity in Lake and Porter County, by providing opportunity for current and future regional economic community growth. The expansion also provides the companies industrial customers with a continued safe, reliable source of natural gas service.

Will digging occur in yards, sidewalks or driveways, and if so, who's going to fix it?

Because natural gas lines are buried, in some cases we may need to dig in your yard. When we make personal contact with you please let us know about any buried sprinkler or septic systems, invisible fences, or any other unique features we should be aware of at your home or business. We will try to minimize the amount of digging and work with you to restore everything as close to its original condition as possible. If we disturb your yard, sidewalk and/or driveway, we will repair affected areas as soon as weather permits. Initial restoration such as leveling of surfaces, will be completed as the project progresses.

What if I smell gas while you're working?

Take action immediately. Natural gas has a rotten egg odor that alerts you to a leak. If you smell an odor of gas: **Leave the area immediately. Don't turn lights or electronics off or on, or operate any other switches. Call 911 and 1-800-634-3524 from a safe location.** If our crews are working in the area, you also may contact anyone on-site after you have called 1-800-634-3524.

Will I have to pay extra for this project?

No, you won't have to pay specifically for this improvement project in your neighborhood. The cost of building, maintaining and upgrading our gas system is shared by all customers and is already a part of the monthly bill you pay.

Our Clean-Up Process

When we are nearing the end of our system upgrade work, we will put things back in order. It is our responsibility to repair or replace any portion of streets, sidewalks, driveways, yards, etc. disrupted by our work.

1. Temporary Patching: Our goal is to ensure the construction area is safe and accessible until permanent repairs can be made. Throughout the project, we may put a temporary patch on your streets and sidewalks.

2. Permanent Paving and Concrete: Once the project is complete, we will begin the permanent replacement or repair on your streets and sidewalks. We will work with your community to repair with similar surfaces. For example, concrete will be replaced with concrete and asphalt will be replaced with asphalt, according to community codes. This work usually takes place three to four weeks after the replacement work is done, but the schedule may be impacted by weather conditions and other factors.

3. Lawn Repair: This will include filling in holes with dirt, leveling the area, laying down topsoil, and re-seeding the grass. Please make sure to water and mow your grass to encourage desired results.

We appreciate your patience. This clean-up process may take us several weeks to complete once the system upgrade work is done.