

Questions and answers

Here are some commonly asked questions about the DependaBillsm program.

Q. Will I save money by enrolling in DependaBill?

A. DependaBill offers price and weather certainty and guarantees a fixed monthly bill with no year-end balance. It does not guarantee savings.

Q. I am currently on the BudgetPlan. Can I enroll in DependaBill?

A. Yes. For the balance of your budget plan months, your gas budget balance will be calculated and that amount will be pro-rated over the remaining months of your budget plan year. That amount, plus your DependaBill quote and sales tax will result in your new monthly amount.

The electric portion of your BudgetPlan is unaffected.

Q. If I decide to drop out of the DependaBill program, will I pay termination fees?

A. You can drop out of DependaBill penalty free within the first ten days of your enrollment by calling **1-866-777-9151**. If you cancel beyond the first ten days, early termination fees will apply. Please see the terms and conditions for more details.

Q. How is DependaBill different from the BudgetPlan?

A. The BudgetPlan is adjusted periodically to reflect your actual usage and increases in natural gas prices. Also, you have to settle-up your actual bill amount yearly. DependaBill protects you from natural gas price and weather changes and guarantees you'll pay the same fixed amount each month. Your DependaBill amount is customized for your natural gas needs, and you will not be responsible for a year-end balance. However, it is important that your gas usage patterns remain the same as you have used in the past. If your non-weather related usage increases significantly over your past usage, you may be subject to removal from the DependaBill program.

Q. How do I enroll in DependaBill?

A. We offer a continuous enrollment option. You may receive a DependaBill quote at anytime by visiting our website at www.nipsco.com. You may also request a quote or enroll by contacting NIPSCO's Retail Services Center at **1-866-777-9151**.

Pay the same gas bill amount every month.



- ✓ **No adjustment due to natural gas market fluctuations**
- ✓ **No weather-related natural gas price increases**
- ✓ **No year-end reconciliation or balance to pay off**
- ✓ **No spikes in winter gas bills due to colder weather**

That's our DependaBillsm guarantee!



**Get a predictable,
guaranteed,
fixed monthly
gas bill that is
customized to meet
your energy needs.**

**Choose the Depend-a-Billsm
program and put your natural
gas energy costs in check!**

For most people, energy costs are an important part to consider in your monthly budget.

That's because each month, your natural gas bill can unexpectedly change, preventing you from planning for your energy expenses. These changes are typically due to factors beyond your control such as weather conditions



and energy market fluctuations.

Now, regardless of weather or market conditions, you can always know what your gas bill will be with **Depend-a-Bill**, the fixed gas bill product from NIPSCO.

NIPSCO
Depend-a-Billsm

Consider the benefits

- ✓ **No adjustments due to market conditions**
This is especially important during times of volatile energy prices. With the Depend-a-Bill program you pay the same amount on your gas bill every month.
- ✓ **No adjustments due to weather**
While weather conditions can cause energy demand and prices to increase, your monthly gas bill remains fixed and predictable for one year.
- ✓ **No year-end reconciliation that impacts your budget**
Because your monthly Depend-a-Bill amount is calculated based on your past energy usage, there is no need to reconcile, or 'true up' your account at the end of the year.
- ✓ **No winter weather price spikes**
Energy prices can increase significantly during the winter months when rising demand puts a strain on supply. No matter the weather, your monthly gas bill stays the same.

How to enroll in the Depend-a-Bill program.

Put your gas bill in check with Depend-a-Bill. It's predictable, guaranteed, and a great way to manage your natural gas energy costs!

For additional information or to enroll, simply call us at **1-866-777-9151**.

NIPSCO offers its customers a variety of options to help manage their energy expenses. While the Depend-a-Bill program provides predictable monthly billing amounts based on your past usage, it does not guarantee savings.

For more information call us

✓ **1-866-777-9151**

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www.nipSCO.com