

**FOR IMMEDIATE RELEASE**

**February 18, 2011**



**FOR ADDITIONAL INFORMATION**

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## **NIPSCO'S GARY WALK-IN OFFICE IS MOVING**

**Company's Walk-in Customer Service Center Remains in Gary Community**

**MERRILLVILLE, Ind.** – Northern Indiana Public Service Company (NIPSCO) today announced the relocation of its Gary walk-in office from its current location at 840 Broadway to 3229 Broadway in Gary beginning Tuesday, Feb. 22.

“This decision reaffirms our commitment and dedication to supporting the Gary community and northwest Indiana residents,” said Karl Stanley, vice president of commercial operations for NIPSCO. “We have the largest concentration of natural gas and electric customers in this portion of our service area and we are focused on making it easy and convenient for people to conduct business with us.”

There are a number of benefits to customers, the company and the community associated with the move, such as;

- Provides more convenient access and parking options for customers
- Customers can speak with a NIPSCO representative and conduct other transactions in-person
- New facility remains on the same Gary Bus System route
- Located closer to 80/94 exit and near IUN campus
- Local architectural/construction companies used for work associated with the new location
- Avoids significant maintenance and improvement expenses associated with previous location
- Serves as emergency backup for NIPSCO's Call Center, Central Dispatch and other Operations

The new location will be open from 8:30 a.m.–5 p.m. CT, Monday through Friday. Customers will also be able to drop-off payments at the new location outside of normal business hours.

A variety of options are being considered for the future of the 840 Broadway location, including donating the space to a non-profit organization, leasing/selling or demolishing the building.

Staffing levels will not change as a result of the move.

**NIPSCO, with headquarters in Merrillville, Ind., is one of the nine energy distribution companies of NiSource Inc. (NYSE: NI). With more than 712,000 natural gas customers and 457,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in seven states. More information about NIPSCO is available at [www.nipSCO.com](http://www.nipSCO.com).**

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