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# KNOW YOUR BILL IN 12 EASY STEPS

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**Easy to read:** Streamlined text, icons and a simple layout.

**Prominent energy usage information:** Larger graph that shows historical usage.

**Focus on safety:** Emphasis on tips to help you be safe around natural gas and electricity.

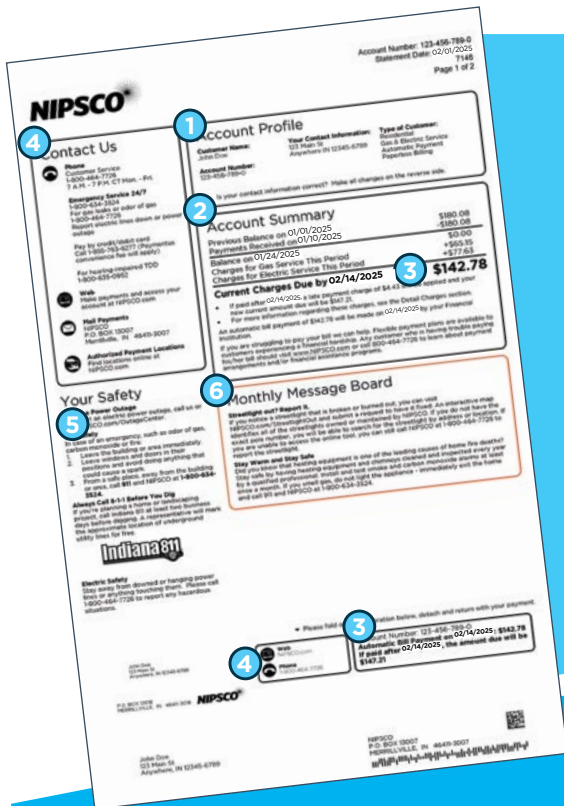
Learn more about the features and charges on your bill.

Whether you need information about your account, safety or the company, it's all there. In print. Online.

Learn more at **NIPSCO.COM/BILL**

**NIPSCO.COM | 1-800-4-NIPSCO  
(1-800-464-7726)**





## 1. ACCOUNT PROFILE

A quick snapshot of your account, contact information and the programs you're enrolled in.

## 2. ACCOUNT SUMMARY

An at-a-glance summary of the amount due and due date.

## 3. AMOUNT DUE

Your current charges are easy to find in 2 locations.

## 4. CONTACT US

Contact information for emergencies, customer issues and to make a payment.

## 5. YOUR SAFETY

- What to do during a natural gas or electric emergency.
- Always contact 811 before you dig.

## 6. MONTHLY MESSAGE BOARD

General and promotional messaging.

## 7. YOUR SAFETY, CONT.

- How to report an outage or downed power lines.
- How to identify our employees or contractors.

## 8. GAS AND/OR ELECTRIC USAGE HISTORY

- Visually compare your 13 months of usage.
- Compare usage by year, month and day, including average temperature.
- Showing our math to calculate your usage.

## 9. HELPFUL DEFINITIONS

Glossary of terms on your bill.

## 10. LEGAL NOTICE

Relevant legal information.

## 11. CHANGE CONTACT INFORMATION

Update contact info with ease on the back of the payment stub.

## 12. MESSAGE BOARD

General and promotional messaging.

