



Need assistance  
paying your gas bill?  
**Help is available**

**NIPSCO**<sup>®</sup>  
A NiSource Company

If you're a customer struggling with heating bills now that the cooler weather is causing your furnace to run longer, help may be available through assistance programs and payment plans.

Assistance programs may be available to customers on a limited income, and payment plans are available to eligible customers with a past due balance. At the first sign of trouble paying your utility bill.

Call NIPSCO at **1-800-4-NIPSCO** or visit **[NIPSCO.com/assistanceprograms](https://www.nipSCO.com/assistanceprograms)** to explore your potential options.

## Did You Know?

Between December 1 and March 15, natural gas providers in Indiana do not disconnect service to customers enrolled in the state **Low Income Home Energy Assistance Program (LIHEAP)** who are delinquent on their home heating bills.

**LIHEAP** is a program that can help you pay your NIPSCO bill. Support is available to households falling within 150 percent of federal poverty guidelines and is fully funded by a federal block grant offered through the U.S. Department of Health and Human Services (HHS). Once enrolled in LIHEAP, customers are automatically enrolled in the Customer Assistance for Residential Energy (CARE) Program, designed to provide further gas bill reductions ranging from 11-26%.

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Additional income-eligible assistance programs may be available to those who qualify, including the NIPSCO Hardship Program, Township Trustees Assistance, Earned Income Tax Credit (EITC) and Income-Qualified Weatherization Program. Visit **[NIPSCO.COM/assistanceprograms](https://www.nipSCO.com/assistanceprograms)** or call **1-800-4-NIPSCO** for details.

**NIPSCO.com**

