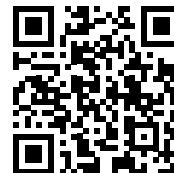


your SERVICE

- **NEVER QUESTION. CALL.** - If you even think you smell natural gas inside your home or business, take action. Evacuate. Call 911 and NIPSCO at **1-800-634-3524**. NIPSCO will send someone to check on the source of the odor **FREE OF CHARGE**, whether there is a leak or not.
- **Appliance Safety** - Stay safe when installing or maintaining your natural gas appliances. Check a few simple steps and tips at **NIPSCO.com/ApplianceSafety**.



Scan the QR code
to learn more

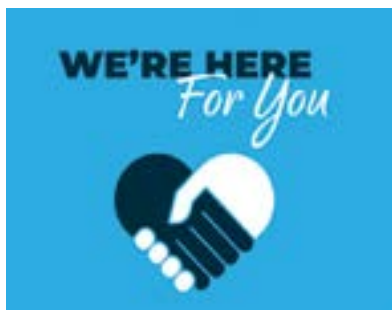
Home Energy Savings

Save big by running your heating and cooling system less often. In the winter, set the thermostat to 68°F, or two to four degrees lower than your usual setting, and wear heavier clothing to stay warm. Routine maintenance on your natural gas appliances by a qualified professional can also improve efficiency and reduce costs. Also, consider installing a programmable thermostat to save energy while you're away from home. Find more ways to save energy at **NIPSCO.com/Energy-Efficiency**.

Understand Your Bill



Your energy bill reflects more than just usage. It's shaped by weather, billing cycle length and even lifestyle changes. NIPSCO's online tools help you track these factors and make informed decisions. Understanding your bill is the first step toward managing it with confidence. Learn more at **NIPSCO.com/Bill**.



Support is Available



If you're facing financial challenges, NIPSCO offers support through payment plans, Budget Plan enrollment and bill assistance programs. We understand that life happens and we're committed to helping you stay connected. Learn more at **NIPSCO.com/Assistance**.



Take Control



Weather and market changes can affect your energy bill, but NIPSCO's dashboard helps you stay in control. Track usage, view trends and understand charges clearly. Flexible billing and assistance programs are also available. Visit **NIPSCO.com/TakeControl** to explore your options.





Scan the QR codes
to learn more



Know Your Home – Prevent Carbon Monoxide Poisoning

Carbon monoxide (CO) is an odorless, tasteless, non-corrosive gas created when fuels (like gasoline, wood, natural gas) burn incompletely. CO can be produced when there's not enough oxygen for proper burning.

You can take simple steps to detect and prevent CO build up in your home:

- Install carbon monoxide detectors on every level and outside every room where someone sleeps.
- Regularly test your carbon monoxide detectors - replace the batteries and/or detectors as needed.

Find more carbon monoxide prevention tips at [NIPSCO.com/CarbonMonoxide](https://www.nipSCO.com/CarbonMonoxide).



NIPSCO Choice

NIPSCO Choice is a voluntary program that allows you to choose your natural gas supplier. If you choose to participate, NIPSCO will continue to safely and reliably deliver natural gas service to your home or business through our existing pipeline system. Learn more about the program and how to enroll at [NIPSCO.com/Choice](https://www.nipSCO.com/Choice).



Payment Plans

We currently offer payment plans to help you get back on track. Each month you will pay a portion of your past due balance, plus your current charges due each month. To get started on the program, you'll need to make an initial down payment. Enroll in this program online at [NIPSCO.com/PaymentPlans](https://www.nipSCO.com/PaymentPlans).



HomeLife Calculator

Learn how to take control of your home's comfort and efficiency.

In minutes, get personalized tips—and if you qualify, a **FREE energy-saving kit** to help you get started. Visit bit.ly/HLCKit, a third-party site; NIPSCO is not responsible for its content or services. *Kit contents vary by account type.*



- **Be Alert for Impostors** - Scammers may try to target you by impersonating a NIPSCO employee or contractor. Ask for ID and call us. If you are not sure about a phone call, email, program, offer or person claiming to be affiliated with us, please call our customer care center at **1-800-464-7726**. Learn more at [NIPSCO.com/Scams](https://www.nipSCO.com/Scams).
- **Prevent Damage From Winter Weather** - Take time to gently clear your gas meter of any leaves or snow with a broom. Your meter needs to be visible and accessible at all times for maintenance or in the event of an emergency. If you think there's a problem with the outside piping or equipment, call us at **1-800-464-7726**. For more information visit [NIPSCO.com/Winter](https://www.nipSCO.com/Winter).
- **Stay Away from Downed Power Lines** - Always consider downed wires as energized and dangerous. Stay at least 30 feet from the wires and never touch objects near a downed wire. [NIPSCO.com/ElectricLines](https://www.nipSCO.com/ElectricLines).