

# Program Quality Inspectors

## for NIPSCO's Residential Energy Efficiency Program

Customers are chosen for a random inspection to verify the rebate type in which they applied. If you are chosen, you will be contacted by one of the individuals listed below to set up a date and time for a brief equipment inspection.

For the health and safety of our customers and employees, we perform virtual inspections or in-home inspections. Allowing an inspection to be performed is part of the terms and conditions for participating in the following programs:

### Meet Our Inspection Team



**Ronald Carlson, III**  
HEA/IQW Lead



**Steve Washburn**  
MFDI & QA/QC Lead

- Home Energy Assessment Program (HEA)
- Energy Efficiency Rebates Program
- Income-Qualified Weatherization Program (IQW)
- Multi-Family Direct Install (MFDI)

We strongly encourage you to participate in the inspection process so we can make sure the program is providing the best quality service for you and other NIPSCO residential customers.

**For more information, please call TRC at 1-800-721-7385.**

*NIPSCO's energy efficiency programs are administered by TRC, a third-party implementation specialist that helps homes and businesses save energy.*