

Improving Service To You

Facts about NIPSCO's Proposed Electric Rates



Customers deserve and depend on reliable electricity at a fair price. That's why NIPSCO is working hard to continually improve service while effectively managing costs.

NIPSCO is in the process of an electric generation transition that will provide direct benefits to the customers and communities we serve, both now and well into the future. These proposed rates will also support infrastructure and system upgrades that will strengthen our system providing increased safety and reliability as we produce and distribute power to our customers. As demonstrated by the company's Integrated Resource Planning (IRP) process in 2018 and 2021, making these investments now is the most cost-effective approach for customers over the long term.

NIPSCO's proposal seeks to find a balance between new rates that are fair to both customers and the utility. Customers have a voice in this year-long process, which is ultimately decided by the Indiana Utility Regulatory Commission (IURC).

LIMITING THE IMPACT ON CUSTOMERS

Balancing the need for necessary system improvements while limiting the bill impact on customers is important. Based on NIPSCO's proposal, an average residential electric customer, as a result of this case, would see an overall increase of approximately \$32 per month, or approximately 22% above projected bills at the time of implementation.

The change would begin to occur by Sept. 1, 2025, with the remaining changes applied by March 2026.

Part of this request includes a proposal for a new bill payment assistance program for income qualified customers, with a portion funded by NIPSCO. Additionally, NIPSCO has proposed a new multifamily housing rate structure that, if approved, would allow for a 9 percent, or approximately \$10 decrease per month, to an average multifamily housing customer using 444 kwh per month compared to the standard residential rate.

Actual projected bill impacts may vary by customer – including nonresidential customers – depending on usage and future potential changes in market prices for commodities like coal.

Key Drivers of this Rate Adjustment Request

\$2 billion

IN CAPITAL INVESTMENTS
FOR ELECTRIC GENERATION
TRANSITION TO RENEWABLE
SOURCES OF ENERGY, A
NEAR-TERM INVESTMENT TO
PROVIDE CUSTOMERS WITH
LONG-TERM SAVINGS

\$769.5 million

IN CAPITAL INVESTMENTS
RELATED TO ELECTRIC
SYSTEM UPGRADES TO
INCREASE RELIABILITY
(REPLACING POLES, LINES,
CONSTRUCTING NEW
SUBSTATIONS, ETC.)

Learn more at [NIPSCO.COM/2025ElectricRates](https://www.nipSCO.COM/2025ElectricRates)

It's important for customers to understand what they're paying for and that they're getting good value. NIPSCO in recent years has invested in a range of improvements that directly benefit customers by:

- Modernizing the electric system to improve system reliability, reduce outage time and harden it against severe weather
- Replacing over 300 miles of a specific vintage of underground cable that was causing up to 90% of the outages on its underground system
- Modernizing our electric distribution and transmission substations with equipment that helps monitor asset and system health, ensuring these technologies achieve their maximum life
- Inspecting and treating over 300,000 wood poles helping to harden its distribution system and improve reliability
- Maintaining reliability by coating and extending the life of more than 3,227 steel transmission structures since 2016 to protect against physical damage and weather conditions
- Continuing investments to thwart and protect against cybersecurity threats
- Reducing power outage durations by 40%
- Providing customers with 100% of the revenues when NIPSCO sells the excess power it generates back to the grid – including sales from the newly added renewable energy
- \$70 million is savings for customers through eliminating fuel, purchase power, and operating and maintenance costs by retiring NIPSCO's coal-fired generating units
- Enhancing the overall customer experience through digital channels like our website and mobile app, along with customers connecting with customer care agents online via live or automated chat, the continuation of energy efficiency programs and more

13,667
MILES

OF ELECTRIC LINES MAINTAINED
BY NIPSCO EMPLOYEES - ENOUGH
TO WRAP AROUND INDIANA'S
BORDER EIGHT TIMES

40%
IMPROVEMENT

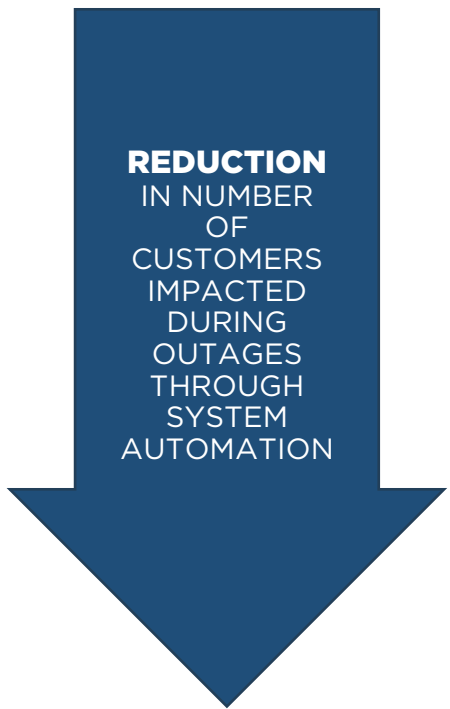
IN POWER OUTAGE RESTORATION
TIME IN LAST 10 YEARS

1.7
MILLION

MEGAWATT HOURS SAVED BY
NIPSCO CUSTOMERS THROUGH
ENERGY SAVINGS PROGRAMS

0%
**COAL-FIRED
GENERATION**

BY THE END OF 2028



REDUCTION
IN NUMBER
OF
CUSTOMERS
IMPACTED
DURING
OUTAGES
THROUGH
SYSTEM
AUTOMATION